

**Privacy Policy**  
Effective February 14, 2019  
Pterodactyl, LLC *dba* Legacy Vault

LegacyVault.com (“**LEGACYVAULT**”) respects your privacy. The purpose of this policy is to clearly define how we collect, use, and share your information when you use our website and products (“**Services**”). This document will be kept up-to-date and you will be notified of any significant changes that impact your rights.

**What we collect and how we collect**

- **Personal Information.** Only information that identifies you with your account. Primarily, the information collected is your name and email address, but this can also include things like your phone number (for two-factor authentication), physical address, payment information, and general *Account Activity* (as defined below). Payments are securely processed and stored by a third party. Unique identifiers are assigned to any third-party service(s) linked to your account (e.g. Facebook, Google, or a payment method stored). You can review, edit, and delete any information you provided to us.
- **Account Activity.** Last login date, total time logged in, amount of storage used, and other general usage statistics. We may also store how you accessed the Services (e.g. your IP address, what device or browser you used, or what link brought you to the site).
- **Anonymous Activity.** We may collect other information about how the site is used that we do not associate with your personal account. For example which pages are visited, how long they were visited for, and what areas are clicked within those pages.
- **Services.** When you use our Services we process and store your data encrypted on our servers. Your data includes any files uploaded or information entered. Anything created from your original data (e.g. thumbnails from images) is regarded the same as the original in accordance with this policy. We encrypt and store any relevant data that you import from third parties (e.g. contact information, calendar events, financial transactions and balances, and photos). You can opt out of using any module, though it may limit your use of the Services.
- **Cookies and other technologies.** We use cookies in order to improve your user experience and keep you logged in. If you do not accept cookies, our Services may not work correctly. We may also use other technologies like embedded pixels, embedded URLs, and flash cookies. Embedded pixels may be on both our website and emails and are used to help us and our advertisers better promote our services. To opt out visit <http://optout.aboutads.info>.

**When this information can be seen and by whom**

Excluding your Personal Information, LEGACYVAULT has limited access to the data you upload into the system. Most data can only be decrypted while you are logged in for the purpose of providing the Services (i.e. transmitting the data). LEGACYVAULT can view pieces of some files uploaded to the Memories module, but cannot identify file details (e.g. file name, owner, who has access to the file, etc).

We may store, process, and transmit information in the United States and in other locations around the world, including outside of your country of residence. Personal devices used to access the service may store information locally.

**WE DO NOT SELL DATA TO ANY THIRD PARTY OR ADVERTISER.** We will only share limited information in the following ways:

- **Trusted partners of LEGACYVAULT.** We partner with third parties to provide some of our services, like our help desk or payment processor. Third parties will only have access to the information needed to perform these services and that information will be handled in accordance with this privacy policy.
- **LEGACYVAULT Members.** When your account becomes linked with another Member (e.g. a shared folder) your profile picture and some Personal Information may be shared. Our Services allow you to share additional information with members like your files and photos. In the event your account becomes activated your information will be disbursed to members as you have designated. With your approval, we may help other members link with you if they know your email address or if you are friends on other social media services.
- **Comply with Legal Requirements and Corporate Transactions.** LEGACYVAULT may disclose your Personal Information as we believe to be necessary or appropriate: (a) under applicable law, including laws outside your country of residence; (b) to comply with legal process; (c) to respond to requests from public and government authorities, including public and government authorities outside your country of residence, for national security and/or law enforcement purposes; and (d) to enforce our terms and conditions. Additionally, in the event of a reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including in connection with any bankruptcy or similar proceedings), we may transfer the Personal Information we have collected to the relevant third party.

### **Security**

The security of your Personal Information is very important to LEGACYVAULT. We are constantly updating our security and utilize commercial standards like two-factor authentication to protect your data. We apply state-of-the-art encryption technologies that make the aforementioned data inaccessible.

### **Retention and Deletion**

LEGACYVAULT will retain your Personal Information for as long as your account is active to provide you the Services or there is a business reason to retain such record. Your account can be deleted upon request, but certain information may be kept in order to comply with our legal obligations (e.g. to honor opt-outs), resolve disputes, and enforce our agreements. There may be a delay before all data is removed from backup storage. If you choose to delete an existing payment method, we will remove it from our payment processor immediately.

We may delete some of your data if your subscription lapses, if your usage is above the free tier, if your account is activated, if your account becomes inactive, or if your account is suspended. You will be notified with ample warning prior to the deletion of any data.

**Contact**

If you have any questions regarding this privacy policy, your Personal Information, or deleting your account you can contact us at [support@legacyvault.com](mailto:support@legacyvault.com).